



Official Use Only

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APPLICATION FOR ADSL RATE PLAN CHANGE

NINet

SUBSCRIBER DETAILS

NAME OF SUBSCRIBER: \_\_\_\_\_

ADDRESS OF SERVICE: \_\_\_\_\_

HOME PHONE : \_\_\_\_\_ WORK PHONE : \_\_\_\_\_

ADSL DETAILS:

ADSL SERVICE ID: \_\_\_\_\_

- NEW RATE PLAN : [ ] ADSL 30 \$30 per month / 500M - 1024/512Kbps
[ ] ADSL 50 \$50 per month / 1250M - 1024/512 Kbps
[ ] ADSL 90 \$90 per month / 3000M - 1536/768 Kbps
[ ] ADSL 150 \$150 per month 6000M - 1536/768 Kbps
[ ] ADSL Accommodation \$10 per month / 0M - 512/256Kbps
[ ] ADSL EMAIL \$10 per month / 150M - 64Kbps
[ ] ADSL On Hold \$10 per month / N/A - Service Disabled.

MONTH TO START NEW RATE : (MM / YY) : \_\_\_\_\_ / \_\_\_\_\_

All rate plans apply for full calendar months and always start from the first day of the month provided.

This application must be submitted a minimum of 3 working days prior to the start of the month specified. Failure to submit this form in this timeframe may result in implementation being delayed to the next month.

Please refer to the Norfolk Telecom ISP Charges for details on data rates, charges and excess charges.

SIGNATURE OF SUBSCRIBER \_\_\_\_\_ DATE \_\_\_\_ / \_\_\_\_ / \_\_\_\_

(This form should be signed by the applicant, if a business, indicate the capacity in which you act)

IMPORTANT NOTICE:

The customer acknowledges that the Internet Service provided by Norfolk Telecom is subject to Terms and Conditions which are hereby incorporated into and form part of the Agreement and the Customer agrees to be bound by those Terms and Conditions.