

Application for ADSL Connection to the Internet

NINet

PERSONAL/BUSINESS DETAILS

NAME/ BUSINESS NAME _____
ADDRESS: _____
POSTAL ADDRESS: _____
CUSTOMER NUMBER: _____ **This is your Norfolk Telecom Customer Number*
HOME PHONE: _____ WORK PHONE: _____ FACSIMILE: _____

BILLING DETAILS AS ABOVE

NAME/BUSINESS NAME: _____
POSTAL ADDRESS: _____
HOME PHONE: _____ WORK PHONE: _____ FACSIMILE: _____

SERVICE LOCATION DETAILS AS ABOVE

NAME/BUSINESS NAME:: _____
ADDRESS: _____
HOME PHONE: _____ WORK PHONE: _____ FACSIMILE: _____

EMAIL ADDRESS INFORMATION

I ALREADY HAVE EMAIL ADDRESSES AT NI.NET *Please supply your main email address below*

EMAIL ADDRESS (MAIN): _____

NINET EMAIL ADDRESS

OPTION 1: _____ @ninet.nf (12 characters or less recommended)

OPTION 2: _____ @ni.net.nf (12 characters or less recommended)

OPTION 3: _____ @norfolk.net.nf (12 characters or less recommended)

USERNAME: *Your email address is your username* PASSWORD (6 TO 12 DIGITS): _____

For your security, your password should be between 6 and 12 letters and should contain at least 1 number, and 1 capital letter. Alternatively you can change your email password once your account is set up via your webmail service at <http://webmail.ninet.nf>

I HAVE OTHER EMAIL REQUIREMENTS I NEED TO DISCUSS.

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SERVICE PLAN	
<input type="checkbox"/> ADSL 30	\$30 / Month - 512/256 Kbps - 500 Meg Allowance ³ - \$0.19/Meg for next 1 Gig of Excess ⁴
<input type="checkbox"/> ADSL 50	\$50 / Month - 512/256 Kbps - 1 Gig Allowance ³ - \$0.16/Meg for next 1 Gig of Excess ⁴
<input type="checkbox"/> ADSL 90	\$90 / Month - 768/256 Kbps - 2 Gig Allowance ³ - \$0.13/Meg for next 1 Gig of Excess ⁴
<input type="checkbox"/> ADSL 150	\$150 / Month - 768/256 Kbps - 3.52 Gig Allowance ³ - \$0.11/Meg for next 1 Gig of Excess ⁴
<input type="checkbox"/> ADSL ACCOMMODATION ⁵	\$10 / Month - 512/256 Kbps - 0 Meg Allowance ³ - \$0.19/Meg for next 2 Gig Excess ⁴
<input type="checkbox"/> ADSL ON HOLD ⁶	\$10 per month - Service Disabled
<input type="checkbox"/> ADSL D128 (DATA) ⁷	\$400 per month - 128/128 Kbps - 10 Gig Allowance ³ - \$0.03 Per Meg Excess ³
SERVICE OPTION	
<input type="checkbox"/> PRIORITY SUPPORT ⁸	\$150 per month – 24 x 7 callout
ADSL MODEM	
<input type="checkbox"/> LEASE	<input type="checkbox"/> MODEM-EU \$4.00 per month - USB/ETH MODEM – Suit PC without Ethernet Port (rare) <input type="checkbox"/> MODEM-4E \$4.00 per month - 4 x ETH MODEM/ROUTER – Suit multiple PC office <input type="checkbox"/> MODEM-4EW \$6.50 per month - 4 x ETH MODEM/ROUTER/WIRELESS – Suit multiple PC office
<input type="checkbox"/> NOT REQUIRED / PURCHASE	
TELEPHONE LINE FOR SERVICE	_____
Service operates over existing customer telephone line	

IMPORTANT INFORMATION

- Minimum contract period of 1 month applies for ADSL services. During the term of the ADSL Service contract, you can choose (and move between) any of the listed plans. Moving between plans will only be done at the beginning of a month and charges may apply.
- Free services are services provided by Norfolk Telecom that will not be included in data usage calculations and are therefore free of charge. Please contact Norfolk Telecom for further details about free services.
- Allowances and Data charges (MB and GB) are calculated on combined upload and download data transfer (except for some traffic provided from time to time by NiTel at no cost). Unused usage forfeited.
- For full rate plan excess usage charges, please refer to the Norfolk Telecom ISP Charges
- The Accommodation plan is limited to a maximum of two ADSL service connections provided per accommodation location. Daily usage summaries will be delivered via email to allow for customer billing.
- The On Hold plan is only available for periods greater than one month and must include a full calendar month. The service will be disabled whilst this plan is in effect.
- Data services allow only SMTP, HTTP and FTP data to be carried.
- Priority Support provides 24/7 callout on your ADSL service at no further cost. Standard support is provided during Norfolk Telecom normal technical staffing hours only.
- A once off establishment fee of \$40 applies for non-existing ISP customers
- A minimum fee of \$50 applies for ADSL service installation & labour.

APPLICANT: _____

POSITION/ROLE: _____

(If a business, indicate the capacity in which you act)

SIGNATURE OF APPLICANT _____

DATE ____ / ____ / ____

The customer acknowledges that the Internet Service provided by Norfolk Telecom is subject to Terms and Conditions, which are hereby incorporated into, and form part of the Agreement and the Customer agrees to be bound by those Terms and Conditions.
TERMS AND CONDITIONS CAN BE OBTAINED FROM NORFOLK TELECOM.