

Application for ADSL Connection to the Internet

NINet

PERSONAL/BUSINESS DETAILS

NAME/ BUSINESS NAME: _____

ADDRESS: _____

POSTAL ADDRESS: _____

CUSTOMER NUMBER: _____ **This is your Norfolk Telecom Customer Number*

HOME PHONE: _____ WORK PHONE: _____ FACSIMILE: _____

SERVICE LOCATION DETAILS AS ABOVE

NAME/BUSINESS NAME:: _____

ADDRESS: _____

HOME PHONE: _____ WORK PHONE: _____ FACSIMILE: _____

EMAIL ADDRESS INFORMATION

I ALREADY HAVE EMAIL ADDRESSES AT NI.NET *Please supply your main email address below*

EMAIL ADDRESS (MAIN): _____

NINET EMAIL ADDRESS

EMAIL _____ @ninet.nf *(12 characters or less recommended)*

USERNAME: *Your email address is your username* PASSWORD (6 TO 12 DIGITS): _____

For your security, your password should be between 6 and 12 letters and should contain at least 1 number, and 1 capital letter. Alternatively you can change your email password once your account is set up via your webmail service at <http://webmail.ninet.nf>

I HAVE OTHER EMAIL REQUIREMENTS I NEED TO DISCUSS.

SERVICE PLAN

- ADSL 30 \$30 / Month - 1024/512 Kbps - 500 Meg Allowance³ - \$0.12/Meg over allowance⁴
- ADSL 50 \$50 / Month - 1024/512 Kbps - 1.25 Gig Allowance³ - \$0.08/Meg over allowance⁴
- ADSL 90 \$90 / Month - 1536/512 Kbps - 3 Gig Allowance³ - \$0.06/Meg over allowance⁴
- ADSL 150 \$150 / Month - 1536/512 Kbps - 6 Gig Allowance³ - \$0.05/Meg over allowance⁴
- ADSL ACCOMMODATION⁵ \$10 / Month - 512/256 Kbps - 0 Meg Allowance³ - \$0.16/Meg over allowance⁴
- ADSL ON HOLD⁶ \$10 per month – Service Disabled
- ADSL EMAIL \$10 / Month - 64/64 Kbps - 150 Meg Allowance³ - \$0.14/Meg over allowance⁴
- ADSL D128 (DATA)⁷ \$400 per month - 128/128 Kbps - 10 Gig Allowance³ - \$0.03 Per Meg over allowance³



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| | |
|---|---|
| SERVICE OPTION | |
| <input type="checkbox"/> PRIORITY SUPPORT⁸ | <i>\$150 per month – 24 x 7 callout</i> |
| ADSL MODEM | |
| <input type="checkbox"/> LEASE | <input type="checkbox"/> MODEM-EU <i>\$4.00 per month - USB/ETH MODEM – Suit PC without Ethernet Port (rare)</i> <input type="checkbox"/> MODEM-4E <i>\$4.00 per month - 4 X ETH MODEM/ROUTER – Suit multiple PC office</i> <input type="checkbox"/> MODEM-4EW <i>\$6.50 per month - 4 X ETH MODEM/ROUTER/WIRELESS – Suit multiple PC office</i> |
| <input type="checkbox"/> NOT REQUIRED / PURCHASE | |
| TELEPHONE LINE FOR SERVICE | _____ |
| <i>Service operates over existing customer telephone line</i> | |

IMPORTANT INFORMATION

1. Minimum contract period of 1 month applies for ADSL services. During the term of the ADSL Service contract, you can choose (and move between) any of the listed plans. A rate plan change will only be done at the beginning of a month and you must apply for the rate plan change at least three working days prior to the start of the month. Charges may apply.
2. Free services are services provided by Norfolk Telecom that will not be included in data usage calculations and are therefore free of charge. Please contact Norfolk Telecom for further details about free services.
3. Allowances and Data charges (MB and GB) are calculated on combined upload and download data transfer (except for some traffic provided from time to time by Norfolk Telecom at no cost). Unused usage forfeited.
4. For full rate plan excess usage charges, please refer to the Norfolk Telecom ISP Charges
5. The Accommodation plan is limited to a maximum of two ADSL service connections provided per accommodation location. Daily usage summaries will be delivered via email to allow for customer billing.
6. The On Hold plan is only available for periods greater than one month and must include a full calendar month. The service will be disabled whilst this plan is in effect.
7. Data services allow only SMTP, HTTP and FTP data to be carried.
8. Priority Support provides 24/7 callout on your ADSL service at no further cost. Standard support is provided during Norfolk Telecom normal technical staffing hours only.
9. A once off establishment fee of \$40 applies for non-existing ISP customers
10. A minimum fee of \$50 applies for ADSL service installation & labour.

APPLICANT: _____

POSITION/ROLE: _____

(If a business, indicate the capacity in which you act)

SIGNATURE OF APPLICANT _____

DATE ____ / ____ / ____

The customer acknowledges that the Internet Service provided by Norfolk Telecom is subject to Terms and Conditions, which are hereby incorporated into, and form part of the Agreement and the Customer agrees to be bound by those Terms and Conditions.
TERMS AND CONDITIONS CAN BE OBTAINED FROM NORFOLK TELECOM.