



ABN 6010 3855 713
NORFOLK TELECOM

APPLICATION FOR LANDLINE SERVICE

About this form

You must use this form to advise the Norfolk Island Regional Council of an Application for Service with Norfolk Telecom. A \$200.00 Bond is required by all new customer accounts prior to any services being connected. The Bond will be refunded upon termination of services when full payment of all outstanding invoices has been received

How to complete this form

- Ensure that all fields have been filled out correctly in BLOCK LETTERS;
- Fields on this form marked with an * are mandatory and must be completed before submitting this form;
- Submit this form by email or in person, see Lodgment Details below.

Privacy

Your personal information will be collected, stored, used and treated in compliance with the *Privacy Act 1988 (Cth)* and the Australian Privacy Principles (APP) in force from time to time. Where they are not inconsistent with the above Commonwealth laws, Section 739 of the *Local Government Act 1993 (NSW)(NI)* (protection of privacy) as well as the NSW Model Privacy Management Plan for Local Government and the Privacy Code of Practice for Local Government (NSW) may also be or become applicable to our management and use of your personal information.

Personal / Business Details		
Name / Business Name of Applicant *		
Home Telephone *	Work Telephone:	Mobile:
Address for Service:		
<input type="checkbox"/> Do you require access to international direct dial (IDD) <input type="checkbox"/> Do you require access to mobile phone numbers		
SERVICE FEE CONNECTION FEE - \$50 Intact or \$110 minimum no-intact will be billed to your account		
<input type="checkbox"/> PRIVATE LINE - \$20.00 per month		
<input type="checkbox"/> BUSINESS LINE - \$30.00 per month		
<input type="checkbox"/> SILENT LINE - \$10.00 per month CLI not displayed		
<input type="checkbox"/> UNLISTED NUMBER - CLI is displayed / no directory entry		
<input type="checkbox"/> LEASED CIRCUIT - \$20.00 per month		
<input type="checkbox"/> LEASED CIRCUIT BUNDLED - \$10.00 per month (point to point single pair. Bundled with NT ADSL Service)		
<input type="checkbox"/> LEASED CIRCUIT EMERGENCY/ESSENTIAL - \$10.00 per month point to point single pair.		

SUBSCRIBER FACILITIES - \$1.35 per month for each facility

- CALL WAITING CALL BARRING HOTLINE IMMEDIATE DIVERSION
 DIVERSION ON BUSY DIVERSION ON NO REPLY C.L.I (Calling Line Identification – free)
 ACCESS TO IDD Utilising a PIN number – select 4-digit Pin Number ____ ____ ____ ____

DIRECTORY REQUIREMENTS – Please complete details of entry required.

ALPHABETICAL SECTION _____

CLASSIFIED SECTION _____

Signed *

Date

Lodgement Details

Mail: Norfolk Island Regional Council
PO Box 95
NORFOLK ISLAND

Email: customercare@nirc.gov.nf

In person: Customer Care Team
9 New Cascade Road
NORFOLK ISLAND

What now:	Once your application is received an Officer will respond within 10 working days.
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OFFICIAL USE ONLY

Receiving Officer - Name:

Date:

Receiving Officer – Signature:

Service Details

Service ID * (This is your current ADSL Service Number)

Customer Number