



ABN 6010 3855 713
NORFOLK TELECOM

Official Use Only
MDF:
Service ID:

APPLICATION FOR ADSL RATE PLAN CHANGE - NINET

About this form

Use this form to advise Norfolk Telecom of a change in ADSL rate plan.

Conditions

All rate plans apply for full calendar months and always start from the first day of the month provided. This application must be submitted a minimum of 3 working days prior to the start of the month specified. Failure to submit this form in this timeframe may result in implementation being delayed to the next month.

How to complete this form

- Ensure that all fields have been filled out correctly in BLOCK LETTERS;
- Fields on this form marked with an * are mandatory and must be completed before submitting this form;
- Submit this form by email or in person, see Lodgment Details below.

Personal / Business Details		
Name / Business Name of Applicant: *		
Home Telephone: *	Work Telephone:	Mobile:
Service Address: *		
ADSL New Rate Plan		
SERVICE PLAN * PEAK: 5.00AM – MIDNIGHT OFF PEAK: MIDNIGHT – 5.00AM		
See Schedule of Fees and Charges for details		
<input type="checkbox"/> \$10 Starter 5GB Peak/20GB Off-Peak EXCESS \$5/GB	<input type="checkbox"/> \$180 Jumbo 180GB Peak/Unlimited Off-Peak EXCESS \$2/GB	
<input type="checkbox"/> \$30 Standard 20GB Peak/60GB Off-Peak EXCESS \$4/GB	<input type="checkbox"/> \$10 SERVICE ON HOLD Service Disabled on request	
<input type="checkbox"/> \$50 Large 50GB Peak/Unlimited Off-Peak EXCESS \$3.50/GB	<input type="checkbox"/> \$10 HOME HOTSPOT SERVICE	
<input type="checkbox"/> \$90 XL 90GB Peak/Unlimited Off-Peak EXCESS \$3/GB		
MONTH TO START (MM/YY) _____/_____		
Signed *	Date	

Lodgement Details

Mail: Norfolk Island Regional Council
PO Box 95
NORFOLK ISLAND

In person: Customer Care
9 New Cascade Road
NORFOLK ISLAND

Email: customercare@nirc.gov.nf

What now:	Once your application is received a Norfolk Telecom officer will respond within 10 working days.
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Receiving Officer Name:

Date:

Receiving Officer Signature:

Service DetailsService ID: * (*This is your current ADSL Service Number*)

Customer Number:

Privacy

Your personal information will be collected, stored, used and treated in compliance with the *Privacy Act 1988 (Cth)* and the Australian Privacy Principles (APP).

TECHNICIAN USE ONLY Update BOSS system Update Records