NORFOLK TELECOM
communicate easy

ABN 6010 3855 713
NORFOLK TELECOM

APPLICATION FOR ADSL CONNECTION TO THE INTERNET - NINET

About this form
This form is to be used to apply for an ADSL (internet) connection.

Conditions
A minimum contract period of 1 month applies for ADSL Services. A minimum fee applies for ADSL service installation and labour. Data services allow only SMTP, HTTP and FTP data to be carried. Allowances and data charges (MB and GB) are calculated on combined upload and download data transfer except for some traffic provided from time to time by Norfolk Telecom at no cost. Norfolk Telecom offers a roll-over service for unused data, this is for a period of one month only, after this time unused usage is forfeited.

How to complete this form
- Ensure that all fields have been filled out correctly in BLOCK LETTERS;
- Fields on this form marked with an * are mandatory and must be completed before submitting this form;
- Submit this form by email or in person, see Lodgment Details below.

Personal / Business Details		
Name / Business Name of Applicant *		
Home Telephone: *	Work Telephone:	Mobile:
Service Address: *		
Postal Address: *		Date Of Birth:*_____/_____/_____

Email Address Information *

☐ I have an existing email address: Email Address (main) _____

☐ I require a NINET email address:
Email:_____@ninet.nf *(12 Characters or less recommended)*
Password: _____ *(6 - 12 Characters for security purposes and should contain at least 1 number and 1 capital letter)*

SERVICE PLAN *   PEAK : 5.00AM – MIDNIGHT   OFF PEAK: MIDNIGHT – 5.00AM

See Schedule of Fees and Charges for details

☐ **$10 Starter** *5GB Peak/20GB Off-Peak EXCESS $5/GB*	☐ **$180 Jumbo** *180GB Peak/Unlimited Off-Peak EXCESS $2/GB*
☐ **$30 Standard** *20GB Peak/60GB Off-Peak EXCESS $4/GB*	☐ **$10 SERVICE ON HOLD** *Service Disabled on request*
☐ **$50 Large** *50GB Peak/Unlimited Off-Peak EXCESS $3.50/G*	☐ **$10 HOTSPOT ONLY** ☐ **HOTSPOT COMBO**
☐ **$90 XL** *90GB Peak/Unlimited Off-Peak EXCESS $3/GB*	☐ **$150 PRIORITY SUPPORT** *24 x 7 call out*

ADSL MODEM LEASE*

☐ MODEM – EU   *USB/ETH Modem – Suit PC without Ethernet Port (Rare)*
☐ MODEM – 4E   *4 x ETH Modem/Router – Suit multiple PC office*
☐ MODEM – 4EW   *4 x ETH Modem/Router Wireless – Suit multiple PC office*
☐ NOT REQUIRED
WIRELESS MODEM PASSWORD (WEP KEY) _____ (8+ Characters)

Telephone line for service _____
Service operates over customer telephone line or leased circuit

Signed *	Date

Lodgement Details

Mail: Norfolk Island Regional Council
PO Box 95
NORFOLK ISLAND

Email: customercare@nirc.gov.nf

In person: Customer Care Team
9 New Cascade Road
NORFOLK ISLAND

What now:	Once your application is received a Norfolk Telecom staff member will respond within 10 working days.

OFFICIAL USE ONLY	
Receiving Officer - Name:	Date:
Receiving Officer – Signature:	
Service ID * _____ Customer Number _____	

Privacy
Your personal information will be collected, stored, used and treated in compliance with the *Privacy Act 1988 (Cth)* and the Australian Privacy Principles (APP).

TECHNICIAN USE ONLY
☐ Allocate IA
☐ Allocate IP
☐ Config Gateway
☐ Config PEM
☐ Config Modem
☐ Wiring
☐ Update BOSS
☐ Update Records